

## DIR Contract Number DIR-TSO-2893

### Appendix C Pricing Index

#### **Infrastructure as a Service**

ViON Corporation offers Cloud Services IaaS for mission critical and high performance applications. ViON can host services in the Quasar Data Center, in Houston, Texas, a Tier 1 POP and Tier III capable facility, so that processing and data remains in Texas.

The Quasar cloud infrastructure is unique when compared to other cloud offerings and the traditional VDI (Virtual Desktop Infrastructure) solutions. It utilizes proprietary technology and architecture enabling a more scalable and faster platform by spanning across a large number of servers. Traditional models involve single physical servers or hosts that run multiple virtual machines (VMs). This can create a problematic architecture; if one host fails then multiple VMs will fail. This distributed architecture provides the best user experience by distributing the VMs across multiple physical hosts. As applications demand additional CPU, RAM and Network provisions, the cloud will automatically add it as needed. ViON supports this with enterprise class systems to provide high levels of reliability and availability.

Service	Customer Discount (includes DIR Administrative Fee)	
	Daily Unit Charge (DUC)	Non-Recurring Charge (NRC)
Bandwidth	10%	None
IP Addresses	10%	None
Managed Firewall	10%	5%
Backup	10%	5%
On-Site/Off-Site Business Continuity Services	10%	5%
Extended Data Storage	10%	5%
Cross Connect Fees	10%	5%
Cloud Services – Virtual Desktop	10%	5%
Cloud Services – Virtual Server	10%	5%
Cloud Services –Add-ons (VCPU)	10%	5%
Tier 2 Storage	10%	5%
Tier 2 Storage Block Level	10%	5%
Tier 3 Storage	10%	5%

#### **Technical Services**

Service	Pricing (includes DIR Administrative Fee)
Per Hour Support Charge	\$132.95